

Avoid These Common Mistakes: What Trips New Agents Up (and How to Stay on Track)

You don't need to be perfect to succeed — but steering clear of these early pitfalls can save you time, money, and frustration.

✗ Mistake #1: Waiting for “Perfect” Readiness

Some agents never start because they feel like they don't know enough yet. Truth is, no one feels fully ready — and the best learning happens while you're in motion.

✓ *Start with what you know, lean on the script, and ask questions when you get stuck.*

✗ Mistake #2: Ignoring the Script

Winging it might feel more natural, but scripts exist for a reason — they keep you on track and focused on value, not just features.

✓ *Practice until the words sound like your own. Then follow the flow.*

✗ Mistake #3: Overexplaining the Product

Clients don't need an insurance degree — they need peace of mind. Overexplaining can confuse them and kill the sale.

✓ *Sell the solution, not the specs. Focus on how it helps them.*

✗ Mistake #4: Not Following Up

Many new agents forget (or fear) to follow up. But most sales happen on the 2nd or 3rd touch — not the first.

✓ *Set reminders, follow up respectfully, and don't assume “not now” means “never.”*

✗ Mistake #5: Focusing Only on Leads

Leads are fuel, but not a business plan. Relying only on leads without building skill, confidence, or momentum can lead to burnout.

✓ *Use leads wisely — but also build habits, learn your script, and build real conversations.*

✗ Mistake #6: Treating This Like a Job, Not a Business

Clocking in and out like an employee mindset won't get you far here. You're building something bigger — and that takes initiative.

✓ *Own your schedule. Track your numbers. Learn from each day.*

Want to talk through a challenge or roadblock?

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